BEFORE THE WEST VIRGINIA BOARD OF VETERINARY MEDICINE

WEST VIRGINIA BOARD OF VETERINARY MEDICINE,

COMPLAINANT,

V.

CASE NO. 1119E

PAULA YOUNG, DVM, VETERINARIAN LICENSE NO. 8740,

RESPONDENT.

CONSENT AGREEMENT AND ORDER

NOW COME the West Virginia Board of Veterinary Medicine ("Board") and Paula Young, DVM ("Respondent") for the purpose of agreeing to disciplinary action which shall be taken against Respondent in the above-referenced matter. As a means of compromise, the Board and Respondent hereby agree to resolve this matter by and through a voluntary agreement and consent to disciplinary action, with consideration given to appropriate safeguards for protection of the public.

WHEREAS, Respondent acknowledges that the Board may file a Statement of Charges alleging that she has violated certain provisions of W. Va. Code §§ 30-10-1 *et seq.* and W. Va. Code R. §§ 26-1-1 *et seq.*, and proceed to a hearing and seek disciplinary action in this matter.

WHEREAS, Respondent hereby waives the filing of a formal Statement of Charges and the parties mutually desire to settle this matter without further prosecution and a formal hearing.

WHEREAS, the Board agrees and acknowledges that this agreement is a compromise of claims disputed by Respondent.

THEREFORE, it is hereby STIPULATED and AGREED between the undersigned parties that this matter be settled and resolved, the parties having reached an understanding concerning the proper disposition of the matter in controversy, and the Board, approving such an agreement, does hereby FIND and ORDER as follows:

FINDINGS OF FACT

- 1. Respondent is a licensee of the Board, holding License No. 8740, and at all times relevant, practiced veterinary medicine at NCWV Veterinary Emergency Clinic ("Clinic") in Fairmont, West Virginia.
- 2. On or about November 5, 2019, the Board received a written complaint and supporting documentation from Janet Ash ("Ms. Ash") regarding the veterinary care that her dog "Daisy" received from Respondent at the Clinic.
- 3. Ms. Ash's complaint states that Daisy was presented to the Clinic on October 23, 2019 after being attacked by a bear. Ms. Ash alleges that one of Daisy's front paws was a "club foot" and the other "was cut by the bear from the front to backside." She continues that the dog was taken to a "back room," that an "office person" presented her with an estimate of charges for treatment, and that she signed off on the estimate. After taking the dog home, Ms. Ash "ultimately had to put her down." She claims that "the vet should have given me options before she began working on Daisy," that the treatment was "unnecessary," and that it was "inhumane" for Respondent to have worked on Daisy instead of euthanizing her.
- 4. By letter to Respondent dated November 21, 2019, the Board transmitted a copy of Ms. Ash's complaint and requested that Respondent file a written response thereto within 30 days.
- 5. The Board received Respondent's written response on or about December 20, 2019, which included certain of Daisy's medical records. In her response, Respondent detailed Daisy's

presentment and treatment at the Clinic on October 23-24, 2019. Additionally, Respondent recounted that she "spoke directly with the owners about surgical correction and suturing of the wounds. At no time did they express concern about their dog making a full recovery or bring up their desire for euthanasia." Respondent believed that Daisy "would make a full recovery with no long lasting effects" and that the dog's injuries were not severe enough to warrant euthanasia. Respondent denied that she or any of the Clinic staff "were ever inhumane throughout treatment of Daisy."

- 6. The Board's Complaint Committee reviewed Ms. Ash's complaint, Respondent's response thereto, and the medical records and other documents submitted therewith, and found probable cause to believe that Respondent failed to maintain complete patient medical records, including lack of documentation of a thorough physical and diagnostic examination to support her medical decisions and lack of documentation of a pre-anesthesia examination to include vitals, MM color, and heart/lung exam, in violation of W. Va. Code § 30-10-19(g)(3) and W. Va. Code R. §§ 26-1-8.1.e, 26-4-3.10, 26-4-5.1.b, 26-4-5.1.c, and 26-4-5.2.a.
- 7. Upon recommendation of the Complaint Committee, and after reviewing the aforementioned complaint, response, and accompanying documents, the Board, by majority vote at its meeting on April 27, 2020, determined there was sufficient evidence to warrant further proceedings and that further action should be taken against Respondent.

CONCLUSIONS OF LAW

- 1. Respondent is a licensee of the Board, holding License No. 8740, and is therefore subject to the license requirements and disciplinary rules of the Board.
- 2. The Board is a state entity created and governed by W. Va. Code §§ 30-10-1 *et seq.*, and is empowered to regulate the practice of veterinary medicine in the State of West Virginia.

- 3. In order to carry out its regulatory duties, the Board may suspend, revoke, or otherwise discipline an individual's license to practice veterinary medicine under the authority granted to it by W. Va. Code §§ 30-10-5 and 30-10-19 and W. Va. Code R. §§ 26-1-9 and 26-2-1 to 26-2-6.
- 4. Respondent does not contest that the Board has probable cause to charge her with one or more violations of the Board's governing statutes and rules based upon its investigation and findings in this matter.
- 5. The conduct described in the above *Findings of Fact* would, if proven, constitute violations of W. Va. Code § 30-10-19 and W. Va. Code R. §§ 26-1-8, 26-4-3, and 26-4-5. Such conduct is therefore grounds for disciplinary action.

CONSENT OF LICENSEE

- I, Paula Young, by signing this Consent Agreement and Order, acknowledge the following:
- 1. After having had the opportunity to consult with an attorney of my choice, I sign this Consent Agreement and Order voluntarily, freely, without compulsion or duress, and understand that my signature has legal consequences.
- 2. No person or entity has made any promise or given any inducement whatsoever to encourage me to make this settlement other than as set forth in this document.
- 3. I am aware that I may pursue this matter through appropriate administrative and/or court proceedings. I am aware of my legal rights regarding this matter, but I have chosen to waive those rights intelligently, knowingly, and voluntarily.
- 4. I waive any defenses including, but not limited to, laches, statute of limitations, and estoppel, that I may have otherwise claimed as a condition of this agreement.

5. I acknowledge that the execution of this document constitutes disciplinary action by the Board and is therefore considered to be public information.

The Respondent, Paula Young, by affixing her signature hereto, agrees to the following Order.

<u>ORDER</u>

Based on the foregoing, the Board does hereby ORDER and DECREE as follows:

- 1. Within 90 days from the date of entry of this Order, Respondent shall complete three hours of Board-approved continuing education on the subject of medical recordkeeping and then submit to the Board a certificate of completion or other documentary proof of successful completion. These three credit hours of continuing education will <u>not</u> count toward the continuing education requirement for license renewal.
- 2. Within 90 days of completing the continuing education requirements set forth in the immediately preceding paragraph, Respondent shall submit to the Board for its review a total of five patient medical records completed and maintained by her in the course of her practice.
- 3. Within 90 days from the date of entry of this Order, Respondent shall reimburse the Board the costs of this proceeding, including but not limited to, the administrative and legal expenses incurred by the Board in the investigation and disposition of this case.
- 4. Any failure to comply with all provisions in this *Consent Agreement and Order* may result in additional disciplinary action, up to and including the suspension or revocation of Respondent's license to practice veterinary medicine in the State of West Virginia.
- 5. This document is a public record as defined in W. Va. Code § 29B-1-2. The Board is bound by law and by this Agreement to report the results of all disciplinary actions, including

this matter, for posting in the AAVSB Veterinary Practitioners Disciplinary Database and for posting on the Board's website.

6. This Consent Agreement and Order constitutes the entire agreement between the parties.

In recognition of this Consent Agreement and Order, we hereby affix our signatures.

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By:

Dr. John R. Wilson, Board Chairman

Entered:

REVIEWED AND AGREED TO BY:

Paula Young, DVM

Respondent

This day personally appeared before me, Paula Young, whose name is signed to the foregoing document and who is known to me, having acknowledged before me that the statements in the foregoing document are complete, true and correct, to the best of her knowledge, information, and belief, and executed the document voluntarily on the date shown above.

Given under my hand and seal on this the 23 day of Jon , 2020.

My Commission expires: 04/24/2013

